

# **JAN '23** NEWSLETTER

### **HAPPY NEW YEAR!**

Hunt Military Communities is gearing up for what we know will be a busy 2023.

Our annual scholarship program, sponsored by the Hunt Heroes Foundation, will kick off on January 12 and run through March 2, 2023. Please share this exciting program with any active service member, military spouse, or dependent looking to attend secondary or technical school. Those interested are encouraged to apply at <u>HuntHeroesFoundation.org</u>.

#### **IMPORTANT UPDATES**

• The updated Dispute Resolution Process is now available on each community website. We invite you to become familiar with the process should it be needed.

- Resident Guidelines have also been updated and uploaded to each community website. These guidelines contain valuable information for you to reference while a resident of Hunt Military Communities.
- The DoD recently announced the 2023 BAH rates. We have sent several communications addressing these new rates and their vital impact on each of our communities and your homes. If you have any questions, we invite you to contact your Community Director, who will be happy to discuss your new rate.

### **OUR CEO'S MESSAGE**

Dear Hunt Military Communities Residents,

#### Happy New Year!

Early in 2022, HMC promised to focus on the resident experience and listening to the needs of our residents. I am proud to say we did that and so much more. Several vital accomplishments include restructuring how we prepare homes for new residents, completing focus groups in each community, and the specific areas our residents wanted to address. Another important initiative was focusing on increased energy conservation measures and developing a robust data program to better serve our residents with enhanced maintenance tracking and performance management. All of these initiatives will meet and exceed the needs of our residents.



Our plans for 2023 are well underway and will complement what we started in 2022. We will continue to focus on maintenance, increased communication, and customer service. I will update you each month on initiatives we are working on and those we have accomplished.

Again, Happy New Year, and best wishes for a happy, healthy, and prosperous year.

Semper Fidelis,

Brian Stann President and CEO Hunt Military Communities

719-982-4800 @AFAFamilyHousing @AFAFamilyHousing f

# TO FLUSH OR NOT TO FLUSH...

Over the years at Air Force Academy Military Communities, there have been numerous calls about sewers backing up in homes due to improper things being flushed down the drains and/or toilets. Sewage is a serious public health threat if not properly contained. This article is meant to inform residents about the role they play in preventing this occurrence. Here are some items that you can and cannot put down the drain and/or flush down the toilet:

- Only flush single or double-ply toilet paper down the toilet.
  - It is specially treated to break apart and shred, which will not clog the sewage lines.
- **DO NOT** flush facial tissue, baby wipes, or wipes of any kind even if it says biodegradable and/or flushable.
  - Even though it may feel the same as toilet tissue, it does not break apart and shred when it is flushed.
- **DO NOT** flush ANY type of paper towel and/or cotton ear swabs such as Q-Tips.
- **DO NOT** flush disposable diapers, feminine sanitary napkins, or tampons including applicators and packaging.
  - It may say they are "flushable," or "biodegradable," but they do not break down and clog the sewage line.
- As a final effort to keep the sewage lines working properly, do not put fats, oils, and /or grease down the drains.
  - An old can works well to drain grease into. When the can is full, simply dispose of it in the garbage.

Your help and cooperation in this matter will prevent hazardous sewage clean up and repairs in your home and your neighbors. If you have additional questions about what items can and cannot be flushed down the drains and/or toilets, please contact (719) 982-4800 or AFAContact@HuntCompanies.com.



# EMPLOYEE SPOTLIGHT

#### Brianna Montoya

Brianna is a Resident Services Specialist here at Air Force Academy Military Communities. She loves to dance and is passionate about midwifery. When asked what she loves about her job, Brianna said, "I like working with Hunt Military Communities because I can socialize with many different kinds of people and families."



## **IMPORTANT EVENTS**

#### **Popcorn Fridays**

Pop into the Community Management Office every Friday in January for a FREE bag of popcorn. See calendar for times Popcorn Friday will be available.

#### **Story Time with Hunt Military Communities**

Join us at the Community Management Office each Thursday for a story time with your Hunt Military Communities' team from 10:30 AM to 11:00 AM.

#### **Safety Alert & Reminders**

Don't forget to replace your air filter at least monthly. We recommend the 1st of every month. This will help keep your heater working properly this winter season. If you need a replacement air filter at no charge, visit the Community Management Office during business hours to pick up a FREE air filter.

Be sure to test your smoke detectors and carbon monoxide sensors twice monthly. We recommend doing this every pay day so you do not forget.

#### **Christmas Tree Pickup**

Embassy Site Management will pick up your Christmas tree from January 3rd to January 6th. Your Christmas tree needs to be next to the trash dumpster (or curbside for Upper Douglass Valley and MilCon only) prior to 7:00 AM each day for it to be removed.

## **CHRISTMAS TREE REMOVAL**

Did you have a live tree this holiday season? Air Force Academy Military Communities is working with Embassy Site Management, our landscape and snow removal firm, to help remove live trees!

Embassy Site Management will do a pick-up on Wednesday, January 3, 2023, through Friday, January 6, 2023. Just haul your tree to the dumpster for Main Douglass Valley and Pine Valley or curbside for MilCon and Upper Douglass Valley by 7:00 AM in order to get picked up. Friendly reminder, all decorations from your tree need to be removed in order to ensure pick-up.

## **HOW DOES BAH WORK?**

With the new 2023 rates released, we want to take a moment to explain how your money is applied to your rent. For active duty service members, your rent is paid in arrears, meaning funds we receive the first of the month are applied to the month prior.

On January 1st, your LES should reflect a pay statement ending December 31st. New BAH rates are not applied until mid-month January, and fully on February 1st. You will not see any adjustments to your 2023 BAH allotment until mid-month January.

# **CONTACT INFORMATION**

Office Hours: Monday, Tuesday, Thursday, & Friday - 8:00 AM – 5:00 PM Wednesday - 9:00 AM – 5:00 PM Office Number: 719-982-4800 Email: AFAContact@HuntCompanies.com Facebook: @AFAFamilyHousing Website: AirforceAcademyHousing.com



**PET OF THE MONTH** Brandi AZ's pup, Odin

**PET OF THE MONTH** Victoria Whitaker's pup, Bandit



**PET OF THE MONTH** Marissa Forrester's pup, Thornton

### AirForceAcademyHousing.com

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New Year's Day Last Day of Kwanzaa Rent is Due! Change Your Air Filter!	02 OFFICE CLOSED	O3 Christmas Tree Pick Up AFA Communities Prior to 7 AM	04 Christmas Tree Pick Up AFA Communities Prior to 7 AM	Trash/Bulk/ Recycling Pick-up 05 Story Time with HMC Community Management Office 10: 30 -11 AM Christmas Tree Pick Up AFA Communities Prior to 7 AM	Popcorn Friday Community Management Office 8 AM - 5 PM Christmas Tree Pick Up AFA Communities Prior to 7 AM	07
08	09	10	1	Hunt Heroes Foundation Scholarship Starts Story Time with HMC Community Management Office 10: 30 -11 AM Trash/Bulk Pick-up	13 Pet of the Month Starts Popcorn Friday Community Management Office 8 AM - 5 PM	14
15 Check Your Smoke Detectors & Carbon Monoxide Sensors	16 Martin Luther King Jr. Day	1	18	Pet of the Month Ends 19 Story Time with HMC Community Management Office 10: 30 -11 AM Trash/Bulk/ Recycling Pick-up	20 Popcorn Friday Community Management Office 8 AM - 5 PM	2
22	23	24	25	26 Story Time with HMC Community Management Office 10: 30 -11 AM Trash/Bulk Pick-up	27 Popcorn Friday Community Management Office 8 AM - 5 PM	28
29	30	31 Check Your Smoke Detectors & Carbon Monoxide Sensors			<b>Bulk Trash:</b> If you have bulk trash that you need picked up, email afacontact@huntcompanies before 3:00 p.m. the Wednesday prior to pick up with your address and list of items you need removed for bulk trash.	





