



AIR FORCE  
ACADEMY  
HUNT MILITARY COMMUNITY

**JUN '23**  
NEWSLETTER

# YARDI ENERGY SERVICES

*Transition Update*



**YES ENERGY**  
MANAGEMENT

## SUCCESSFUL TRANSITION TO YES ENERGY

- Transition to YES Energy, our new third-party utility billing company, is now complete. This change was made to enhance the efficiency and accuracy of our utility billing process while providing you with improved customer service and the convenience of managing all aspects of your home, including your utility account, via the Hunt Resident Portal.
- Over the past few months, Hunt and YES Energy have been working diligently to ensure a smooth transition. We are delighted to announce all necessary adjustments and upgrades have been made, and we are now fully operational with the new company. With their expertise and advanced technologies, we anticipate a more streamlined and reliable utility billing experience for everyone in the Community.
- Thank you for your cooperation and patience throughout this process. We understand the change can raise some questions, and we are here to support you during this transition. Should you require any assistance, please do not hesitate to contact YES Energy Customer Service 24/7 at 1-844-979-4416. We look forward to serving you better with the improved utility billing system!

719-982-4800 

@AFAFamilyHousing 

@AFAFamilyHousing 

# IMPORTANT EVENTS

## Popsicle Fridays

Come to the Community Management Office from 8:00 AM to 5:00 PM every Friday starting June 2nd to get a free popsicle while supplies last. What a great way to say hello to your neighbors and friendly AFAMC staff while cooling down this summer!

## Father's Day Raffle

Now's your chance to enter our Father's Day Raffle! If you would like to participate in the raffle, email your name and address to [AFAContact@HuntCompanies.com](mailto:AFAContact@HuntCompanies.com) by 11:59 PM on June 15th so we can issue you a number. Be sure to check Facebook on June 16th between 8:00 AM and 4:00 PM as we raffle off 5 different AMAZING Father's Day gift baskets. One will include an iFly package!

## Annual Open House with Hunt Military Communities Picnic and Natural Resources Fire Wise Event

Join the USAF Academy Fire, Emergency Services, and us this Saturday, June 17th from 11:00 AM to 2:00 PM at Fire Station #1 (6202 Pine Drive, USAF Academy, CO 80840) for the Annual Open House. There will be games, Smokey and Sparky, vehicle fire demo, Wings of Blue, obstacle course, dunk tank, **FREE** hot dog lunch (while supplies last) and **SO MUCH MORE**. Look forward to seeing all our families attend this educational and super fun event.

## Safety Alerts & Reminders

Don't forget to replace your air filter at least monthly. We recommend the 1st of every month. This will help keep your heater working properly this winter season. If you need a replacement air filter at no charge, visit the Community Management Office during business hours to pick up a **FREE** air filter.

Be sure to test your smoke detectors and carbon monoxide sensors twice a month. We recommend doing this every payday, so you do not forget.

# MAINTENANCE TIP CORNER

Here are some summer pest control tips to help keep those pesky critters away:

- Keep kitchen counters clean and store food in sealed containers.
- Eliminate areas of standing water.
- Keep landscaping trimmed and maintained.
- Remove hiding places for pests.
- Divert rainwater away from the house.
- Keep basements, attics, and crawl spaces well-ventilated and dry.
- Throw away overripe fruits and vegetables.
- Don't store firewood and building materials up against the home.
- Don't let garbage compile.



## EMPLOYEE SPOTLIGHT

### Craig Keely

Craig Keely is a Maintenance Technician here at Air Force Academy Family Housing. Craig enjoys road trips and camping in his free time. When asked what he loves about his job, Craig said, "I enjoy working with a great group of people who are passionate about their work and treat each other like family."

## MEET OUR FRIENDLY STAFF

### Molly Koerperich

Community Director

### Jennifer Adams

Community Manager

### Trina Lee

Leasing Specialist

### Brianna Montoya

Resident Service Specialist

### Norma Perez

Resident Service Specialist



### PET OF THE MONTH

Maggie Bert Sos Hercules

## BURN RESTRICTIONS

Recent events in Colorado Springs include fires hitting close to home for our families. We want to take this opportunity to remind all our residents that Colorado Springs is currently under a Ban Restriction Order until further notice. Here is a list of what is and is not allowed as part of this order:

### ALLOWED

- Outdoor Cooking.
- Outdoor Fireplace in a contained structure. A spark arrestor (a device that prevents emission of flammable debris) must be used when burning wood, pellets, or charcoal.
- Outdoor Smoking in designated areas.

### NOT ALLOWED

- Any outdoor fire or campfire not contained in a fixed structure or appliance. No permits will be issued during Burn Restrictions.
- Outdoor smoking in non-designated areas—to include AFA dog parks and playgrounds

### PROHIBITED AT ALL TIMES

- Recreational fireworks that have a fuse to ignite; including sparklers, rockets, fountains, etc.
- Burning of trash, yard waste, or construction material
- Any type of fire (open or contained) on any undeveloped wildland area, brushy area, or grassy area.

For any further questions, or if you would like to see the latest, please check out the Colorado Springs Fire Department's website at <https://www.coswildfireready.org/burn-restrictions>.

## CONTACT INFORMATION

**Office Hours:** Monday, Tuesday, Thursday, & Friday - 8:00 AM – 5:00 PM  
Wednesday - 9:00 AM – 5:00 PM

**Office Number:** 719-982-4800

**Email:** [AFAContact@HuntCompanies.com](mailto:AFAContact@HuntCompanies.com)

**Facebook:** @AFAFamilyHousing

**Website:** [AirforceAcademyHousing.com](http://AirforceAcademyHousing.com)

## FACT OR ... THE TRUTH ABOUT "FLUSHABLE" WIPES

A popular trend we see here at AFA is flushable wipes. We wanted to take a minute to talk about the myth and the truth about what flushable wipes do and what they can do to your family's plumbing system.

Many products are advertising now how wipes will flush down the drain. Although this may be true, the wipe goes down the drain—out of sight, out of mind is not the best approach.

While it is true, many wipes can and will flush down the toilet, not all wipes will disintegrate or dissolve in the sewer system. Flushable wipes in the main drain line are the number one cause of basement flooding. Too much use will cause a backup and if the wipes are not disintegrating, the buildup happens in your lines.

Flushable wipes are not made of the same decomposing material as regular toilet paper. Even if they do eventually break down, it will take much longer than toilet paper to see a difference in breaking down or apart as soon as it meets water. Nearly all flushable wipes are made of a thicker material that is already wet and not decomposing.

Therefore, they don't disintegrate the way regular toilet paper does, and if there isn't enough water to push them through, they'll clog the sewer line. They can also cause the septic tanks to need to be pumped more often and can block pipes. And when issues arise with waste going down, the likelihood of things coming back up is much greater.

To prevent an untimely and completely avoidable work order at (undoubtedly) the wrong time, please avoid using flushable wipes. This will save you, your family, and the maintenance team the stress of a work order for sewer back-up and flooding.



### PET OF THE MONTH

Marcie Davis cat snow



### PET OF THE MONTH

Chris Gillespie's pup Abby



# 2023

# JUNE

SUN	MON	TUE	WED	THU	FRI	SAT
<b>Bulk Trash:</b> If you have bulk trash that you need picked up, email <a href="mailto:AFAContact@HuntCompanies.com">AFAContact@HuntCompanies.com</a> before 3:00 PM the Wednesday prior to pick up with your address and list of items you need removed for bulk trash.				<b>Pet of the Month Starts</b> 01 Facebook <b>Rent Is Due!</b> <b>Change Your Air Filter!</b> <b>Father's Day Raffle Starts</b> <b>Trash/Bulk Day</b>	<b>Popsicle Friday</b> 02 Community Management Office 8 AM - 4 PM	03
04	05	06	07	08	09	10
		<b>D-Day</b> <b>Pet of the Month Ends</b> Facebook		<b>Trash/Recycle/Bulk Day</b>	<b>Popsicle Friday</b> Community Management Office 8 AM - 4 PM	
11	12	13	14	15	16	17
<b>National Flag Week</b>			<b>U.S. Flag Day</b> Army Birthday	<b>Check Your Smoke Detectors &amp; Carbon Monoxide Sensors</b> <b>Trash/Bulk Day</b>	<b>Popsicle Friday</b> Community Management Office 8 AM - 4 PM <b>Father's Day Raffle Ends</b>	<b>Annual Open House with Hunt Military Communities Picnic &amp; Natural Resources Fire Wise</b> Fire Station #1 11 AM - 2 PM
18	19	20	21	22	23	24
<b>Father's Day</b>	<b>Juneteenth</b> <b>Yard of the Month Starts</b> Facebook		<b>First Day Of Summer</b>	<b>Trash/Recycle/Bulk Day</b>	<b>Popsicle Friday</b> Community Management Office 8 AM - 4 PM	
25	26	27	28	29	30	
		<b>PTSD Awareness Day</b> <b>Yard of the Month Ends</b> Facebook		<b>Trash/Bulk Day</b>	<b>Popsicle Friday</b> Community Management Office 8 AM - 4 PM <b>Check Your Smoke Detectors &amp; Carbon Monoxide Sensors</b>	